

# TEAM CANADA APPROVAL SYSTEM

CANADIAN OLYMPIC COMMITTEE USER GUIDE - NOVEMBER 2017

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## INTRODUCTION



Thank you for using the Team Canada Approval System. A significant part of bringing Olympism, the stories of Canadian athletes, and the core values of our brand to life depends on the marketing activations conducted by you, our Partners. This system has been designed to streamline the creative approval process between our Marketing Partners and the Canadian Olympic Committee Account Management team.

In order to protect the investments of our Partners, in addition to the commercial and ethical values of the Olympic brand and of the Canadian Olympic Team, any use of proprietary Marks, Imagery and Terminology must go through the approval process in advance of sending an activation to market. This approval process is now conducted entirely online through the Team Canada Approval System.

Prior to submitting a campaign, please carefully review the COC Partner Guidelines to ensure that your campaign materials comply with the Guidelines. A summary of the key provisions of the Guidelines can be found on the following page. For a full copy of the Guidelines, please visit: <a href="http://approvals.olympic.ca/LogoStyleGuide/MarketingPartnerGuidelines">http://approvals.olympic.ca/LogoStyleGuide/MarketingPartnerGuidelines</a>

This User Guide provides step-by-step instructions for users of the Team Canada Approval System. If you have any questions or experience any difficulties using the system, please contact Emily Wright at <a href="mailto:ewright@olympic.ca">ewright@olympic.ca</a>.

### Additionally, please note:

- The home page wall is seen and contributed to by all users
- Submissions are completely private and only the submitter and your COC account team can see what has been submitted
- The approval system is not compatible with internet explorer, you will need to use Google Chrome or Firefox

# **BEFORE YOU SUBMIT**



Prior to submitting activations for approval, Partners should refer to the extended Guidelines. Below is a summary of examples of key criteria used by the COC Account Management team when evaluating submissions.

#### **Graphic Standards:**

- Does the use of the Olympic or COT Mark comply with the graphic standards (i.e. colour, dimension, space, separation line, etc.)
- · Is the Designation, which notifies the audience of the nature of the association to the Marks and Terminology, present and accurate?

#### Category & Rights Compliance:

- Does Sponsor, Supplier or Licensee have the rights to use this Olympic IP?
- Does the Mark being used fit within the Product/Service category owned by the Partner?
- Does the territory of distribution comply with the marketing rights granted (i.e. Canada only)?

#### Third Parties:

- · Is any third party association being improperly granted or implied in a way that may dilute exclusivity and/or create market confusion?
- · Are retailers being identified in advertising with appropriate "qualifiers" so they are not given implied rights via proximity to Olympic IP?
- Do any products displayed, even as background elements, conflict with Olympic or COT Marketing Partners or Licensees, or are they appropriately unbranded if they do conflict?

#### Terminology:

- Are Olympic references and other protected phrases used correctly and in an appropriate context?
- Is the word "Olympic" being improperly used as an adjective to identify a Product and/or Service (i.e. 'Olympic deal' or 'Olympic hat')?
- · Are Games references correct?

#### IP Usage:

- Is there any improper implied endorsement of a Product and/or Service being connected to the COC, the COT or athletic performance?
- Are the Marks, Images and protected Terms of the COC being used correctly? Is the activation in relation to the Canadian Olympic Team rather than the Olympic Games? **Athlete Approval**:
- Have athlete rights been properly obtained for use of any athletes name, likeness or image?
- Are athletes identified correctly using correct terminology (i.e. Olympian, Hopeful)? Games Time Consideration:
- Is the activation running during the Games period? If so, have Rule 40 Guidelines been considered and planned for?
- Is the activation running during the Games period? If so, has the requirements of Rule 50 been accurately reflected in the creative?

## SIGNING UP



## **OPTION #1:**

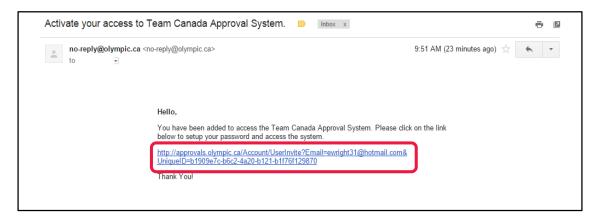
### Step 1:

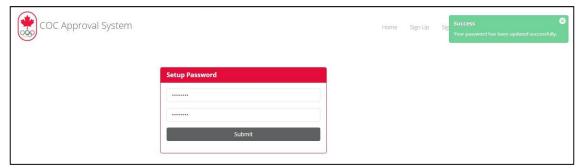
COC Account team will add you as a user to the Team Canada Approval System and you will receive an email requesting the activation of your account.

## Step 2:

Click the link in the email and you will be redirected to the COC Approval System and prompted to create a password for your account.

• Your login will be your **firstname.lastname**.







# SIGNING UP



## **OPTION #2:**

### Step 1:

Enter the following URL in your web browser: <a href="http://approvals.olympic.ca/">http://approvals.olympic.ca/</a>

**Step 2:** Click "Sign Up" in the top right corner of the webpage.







### WELCOME TO COC APPROVAL SYSTEM

COC Approval System is a guideline to protect global and domestic partners during the Olympic Games.

Click here to view the User Guide for the COC Approval System

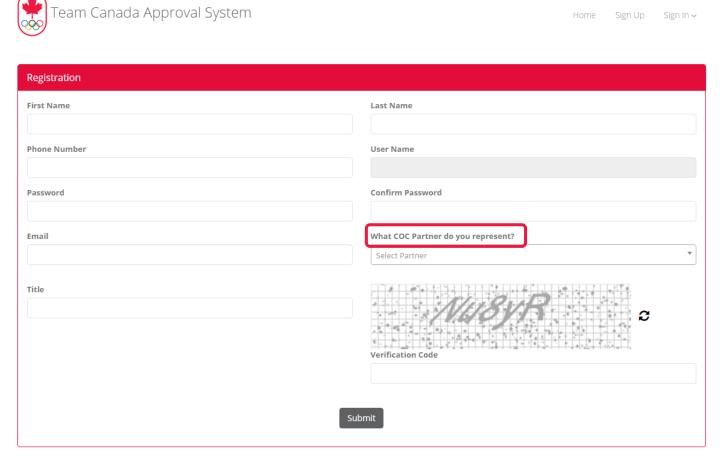
# SIGNING UP



## **OPTION #2:**

Step 3: Fill in the "Registration" form:

- Enter your Name, Phone Number and Email address.
- Your user login name will be automatically generated using your first and last name.
- Create you password
- Select the COC Partner that you represent
- Enter the verification code
- Click "submit"



# LOGGING IN



**Step 1**: Enter the following URL in your web browser: <a href="http://approvals.olympic.ca/">http://approvals.olympic.ca/</a>. We recommend you save this to your favourites.

**Step 2:** Click "Sign In" in the top right hand corner of the webpage. Enter your User Name and Password.

\*your username is your **firstname.lastname**.

Step 3: Click on the "Login" button.



#### WELCOME TO TEAM CANADA APPROVAL SYSTEM

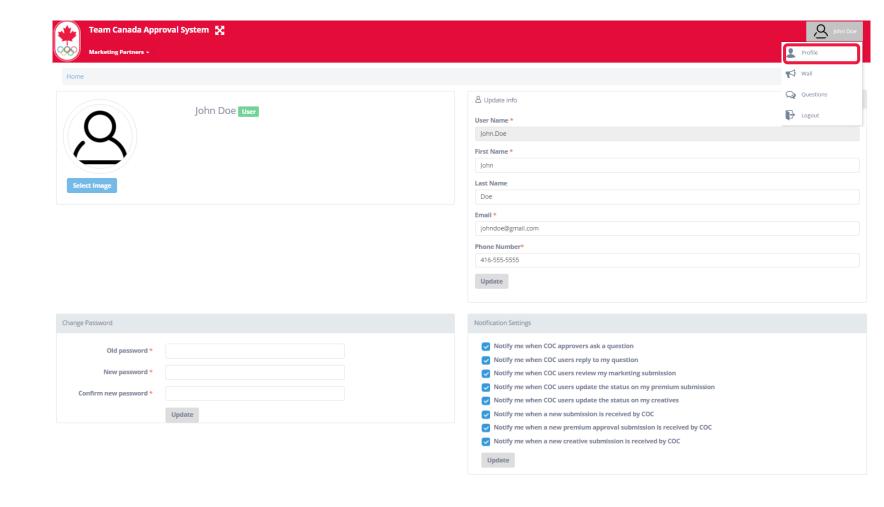
Team Canada Approval System is a guideline to protect global and domestic partners during the Olympic Games.

Click here to view the User Guide for the Team Canada Approval System

# SETTING UP YOUR PROFILE



Under the "Profile" tab, you can update your information, add a photo and change your password.

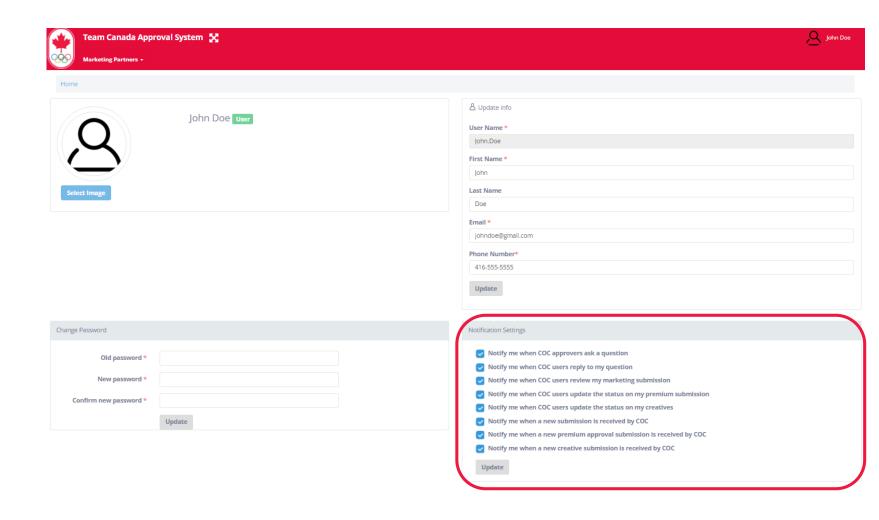


## **NOTIFICATION SETTINGS**



Notification settings: Here you have the option to choose when you receive notifications. Notifications are important so you know when approvals are submitted and returned to you.

If you choose to change your notification settings we would suggest that you check back regularly to make sure that you do not miss updates on your submitted campaigns.

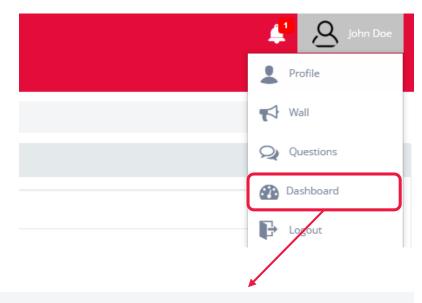


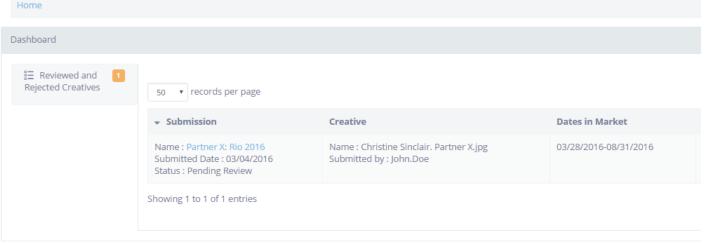
## **USER DASHBOARD**



Select "Dashboard" from the drop down menu under your name. You can also select the notification bell adjacent to your name which will also redirect you to your dashboard.

Here you will be able view all your submitted campaigns and more specifically any feedback, questions or comments from your COC account team to any of your submitted campaigns or creative.





# COC GUIDELINES & ASSETS

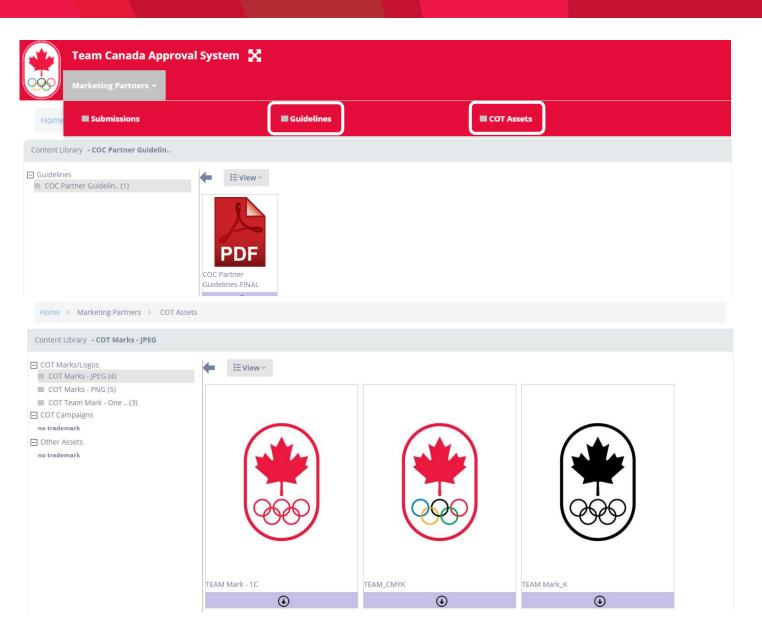


#### Guidelines:

On the top navigation bar under "Guidelines", you will find the COC Partner Guidelines. Prior to submitting a campaign, please carefully review the COC Partner Guidelines to ensure that your campaign materials comply with the Guidelines

#### **COT Assets:**

On the top navigation bar, under "COT Assets" you will find jpg & png files of the Team Canada Mark, any current campaigns, or additional assets that you have access to use.



# ADDING A CAMPAIGN

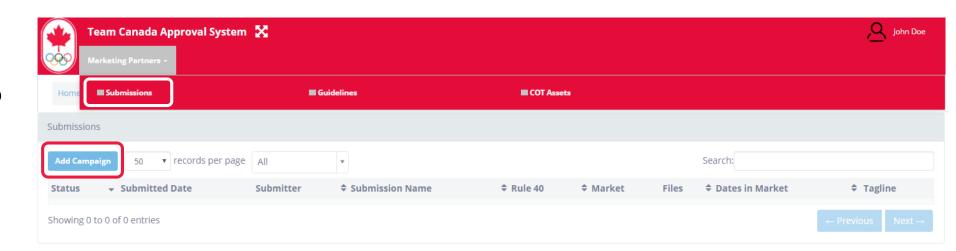


## Step 1:

Under "Marketing Partners" select "Submissions" on the top navigation bar.

## Step 2:

Click the "Add a Campaign" button.



## ADDING A CAMPAIGN



### Step 3: Fill out the required fields

- Campaign Name: The name of the campaign
- Advertising Market: Select "National", "Provincial", or "Regional"
- Start Date: Enter the start date of the campaign
- End Date: Enter the end date of the campaign
- Tagline: If there is one (i.e. "We Were Made For This")
- Does this campaign include and athlete?: if so, please check the box.
- Athlete: indicate the name of the athlete that will be featured in the campaign by typing their name in the "Athlete" field.
- Games: from the drop down menu please select either "N/A", "Rio 2016", "PeyongChang 2018", "YOG", "Pan Am" or "other"

Campaign Name *			Advertising Market	National
Start Date *	Start Date *		End Date *	
			Tagline	
	Does this campa	ign include athlete?		Do you have athlete approval/consent?
Games	N/A			Does this campaign require Rule 40 waiver?  (Rule 40 of the Olympic charter governs how athletes can be featured in advertising during the Games Time window. If the campaign features competing athletes and will run during the Games Time window please check this box and a Rule 40 waiver will be granted)
Description			Comments	
	No creative	at this time	Add/Tag Users	
Upl			Upload Creative	
Title		Files 😯	Description	<b>+ X</b>
			Submit	

## ADDING A CAMPAIGN CONTINUED



### Step 3: Fill out the required fields continued

- Does this campaign require a Rule 40 waiver?: if so, please check the box.
- **Description**: Provide a brief description of what the campaign is all about.
- Comments: is there anything else you want your COC account team to know about the campaign?
- Add/Tag Users: You can add or tag a specific COC team member or fellow co- worker to this specific campaign so they to have access
- No creative at this time: If you are submitting a campaign but have not yet developed any creative elements, please click this box. You will have the opportunity to upload creative to this campaign after it has been submitted.

Campaign Name *			Advertising Market	National		
Start Date *			End Date *			
			Tagline			
	Does this campa	ign include athlete?		Do you have athlete approval/consent?		
Games	N/A			Does this campaign require Rule 40 waiver?		
				(Rule 40 of the Olympic charter governs how athletes can be featured in advertising during the Games Time window. If the campaign features competing athletes and will run during the Games Time window please check this box and a Rule 40 waiver will be granted)		
Description			Comments			
	No creative	e at this time	Add/Tag Users			
Upl			Upload Creative			
Title		Files ?	Description	+ ×		
				T ^		
Submit						

# ADDING CREATIVE



After you have filled out the submission details, it is now time to upload creative. You will be able to add creative to any given campaign even after it has been submitted.

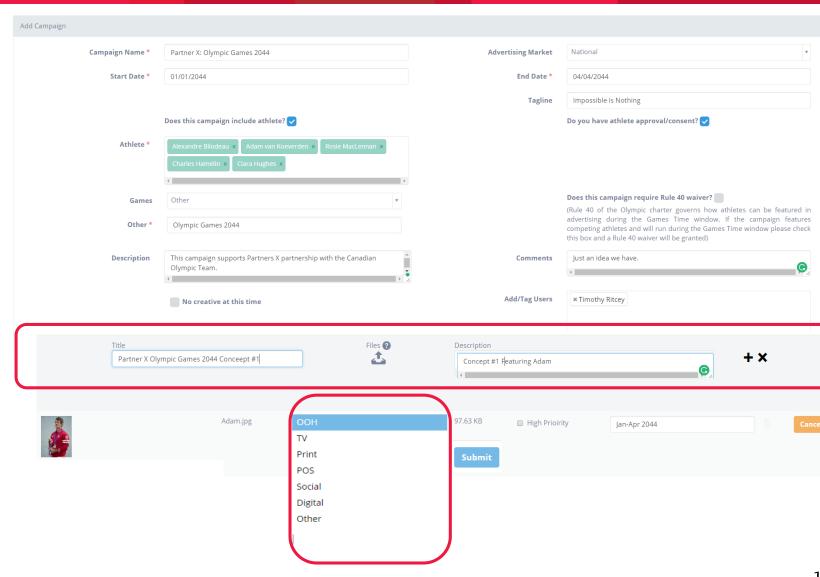
### Step 1:

- Title: Enter title of creative
- Description: Enter the description of the creative
- Add a File: Click the upload file icon and attach the creative.

### Step 2:

- Select Medium: "OOH", "TV", "Print", "POS", "Social", "Digital", "Other".
- If your creative falls under the "other" category please indicate it's medium.

Note: Max file size is 250MB. Files accepted for upload: JPG, PNG, GIF, PDF, .XLS, .XLSX, .DOC, .DOCX, .PPT, .PPTX, .MOV, .MP3, .MP4, .WMV, .SWF, .BMP, .CSV.



# **ADDING CREATIVE**



### Step 3:

• **High priority**: Please use this button only if you would like this approval to be prioritized over other approvals you have in queue.

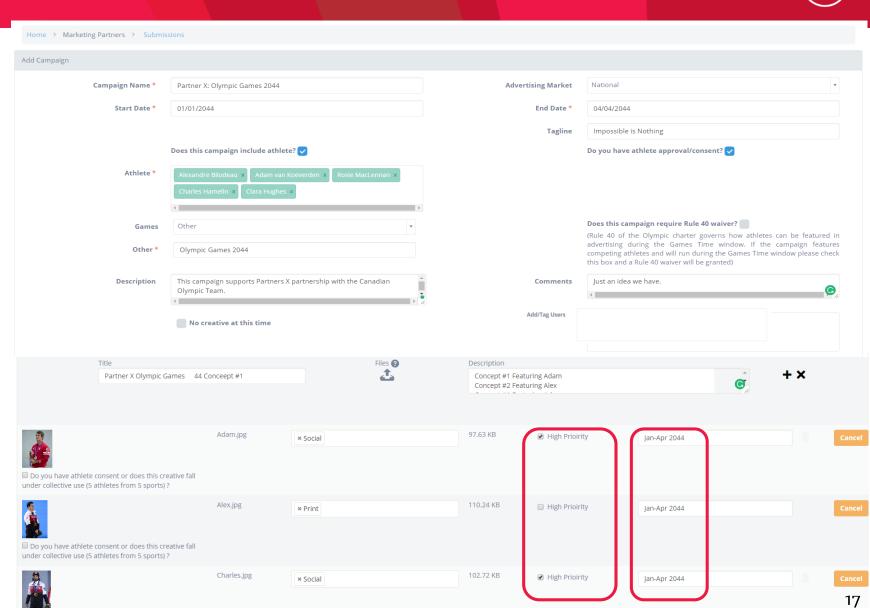
### Step 4:

• Dates of Creative in Market: Please include the dates of creative in market if known at the time of submission

#### Step 5:

- Submit:
- Once you have submitted your campaign, a notification will appear on the screen indicating that your campaign has been submitted for approval.
- You will then receive a notification email from the COC confirming your submission. The COC will review your submission and get back to you within 10 business days or sooner.

Do you have athlete consent or does this creative fall under collective use (5 athletes from 5 sports)?



# ADDING CREATIVE TO SUBMITTED CAMPAIGNS



If you have already submitted a campaign, but are now ready to submit creative, please follow these steps:

Step 1: Select the "Submissions" on the top navigation bar

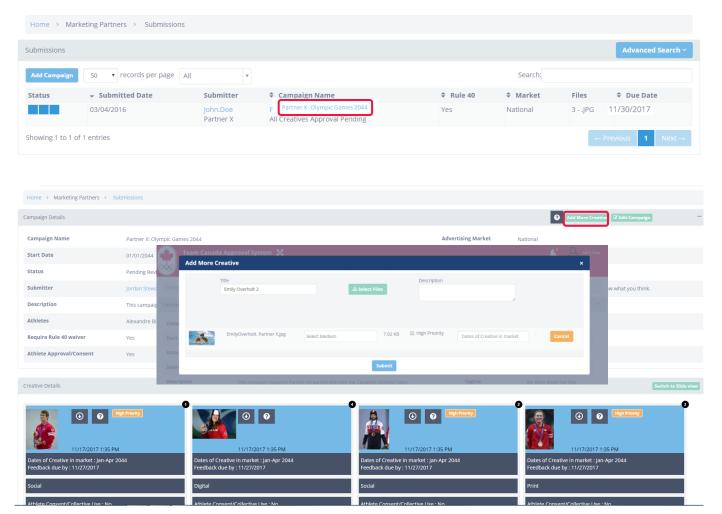
Step 2: Select the campaign you would like to add creative to.

Step 3: Click the "Add More Creative" icon in the top right hand corner and a pop-up window will appear.

Step 4: Fill out the required fields

Step 5: Click "Submit"

Once submitted, you will receive a notification email from the COC confirming your submission. The COC will review your submission and get back to you within 10 business days or sooner.



## **EDITING SUBMITTED CAMPAIGNS**



If you have already submitted a campaign, but would like to edit or add additional information, please follow these steps:

Step 1: Select the "Submissions" on the top navigation bar

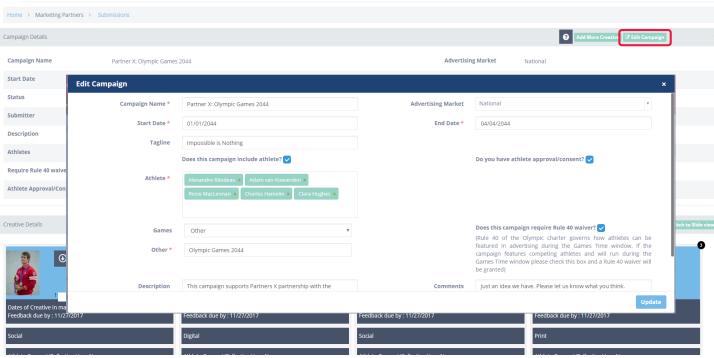
Step 2: Select the campaign you would like to add creative to.

Step 3: Click the "Edit Campaign" icon in the top right hand corner and a pop-up window will appear.

Step 4: Fill out the required fields

Step 5: Click "Submit"

Once submitted, you will receive a notification email from the COC confirming your submission. The COC will review your submission and get back to you within 10 business days or sooner.



## ASK A QUESTION ABOUT A CAMPAIGN



If you have already submitted a campaign, but would like to ask a question to COC account team, please follow these steps:

Step 1: Select the "Submissions" on the top navigation bar

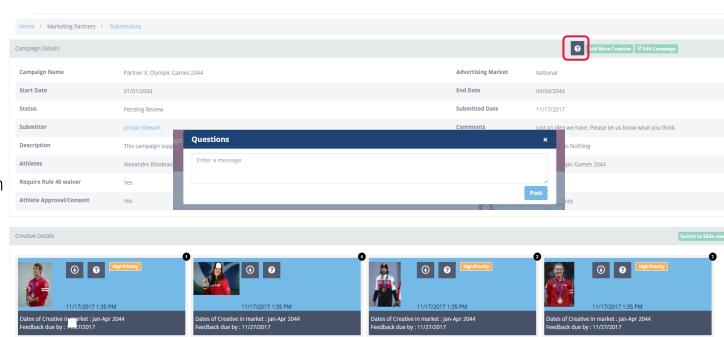
**Step 2**: Select the campaign you would like to ask a question about.

**Step 3:** Click the "?" icon in the top right hand corner and a pop-up window will appear.

Step 4: Enter you message or question

Step 5: Click "Post"

Once sent, you will receive a notification email from the COC confirming the receipt of your message/question. The COC will review and get back to you as soon as possible.



# CAMPAIGN FEEDBACK

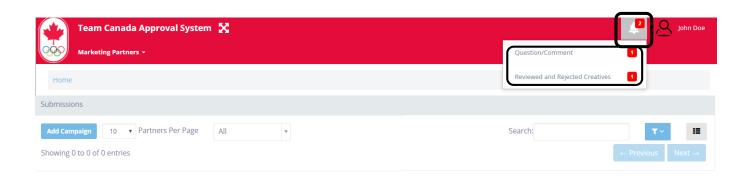


From the home screen to view campaign status and feedback you can either click on "Submissions" and go into your Campaign details, or view notifications on your dashboard.

In "Submissions" is where you will receive notification of any comments/questions from the COC relating to your campaign, as well as notification of any approvals, requests to revise and resubmit or rejections of your creative.

Each creative related to your campaign will be labeled "Pending Review" until reviewed by the COC.

The COC will review and either approve, reject or ask you to revise and resubmit each piece of creative related to your campaign. You will receive an email from the COC notifying you of the above.





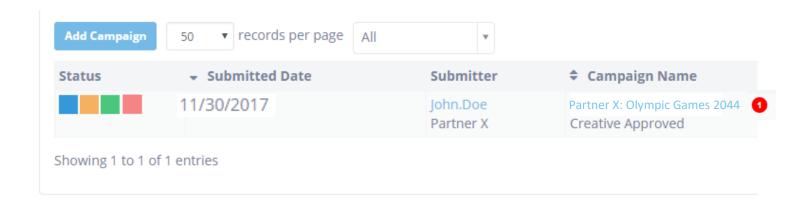
# CAMPAIGN FEEDBACK - STATUS



In "Submissions" you will receive notification of any comments/questions from the COC relating to your campaign, as well as notification of any approvals, requests to revise and resubmit or rejections of your creative.

By placing your cursor over the coloured boxes under "Status" you will be able to see the status of your campaign

- Pending Review
- Revise and Resubmit
- Approved
- Rejected



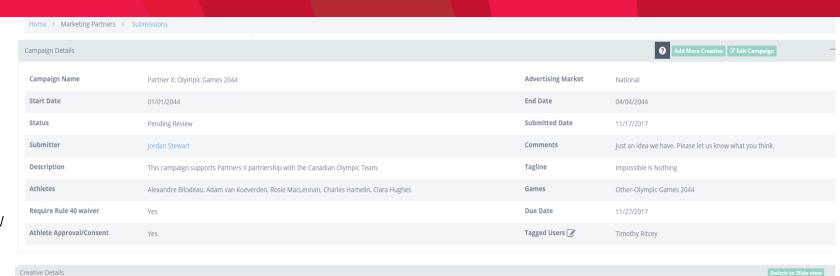


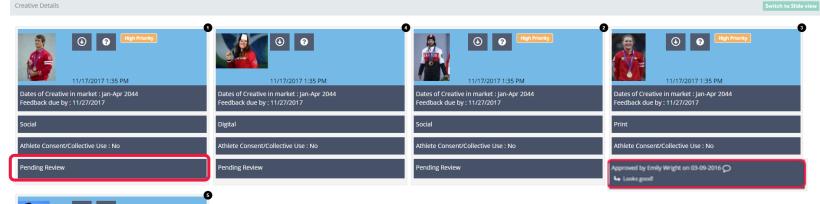
# CAMPAIGN FEEDBACK - STATUS



To check on the status of your campaign at any time, login to the system and click on the "Campaigns" tab on the left navigation bar and select the relevant campaign.

On the "Campaign Details" screen, you can view the status of your submitted creative:







## CAMPAIGN FEEDBACK - REVISE & RESUBMIT



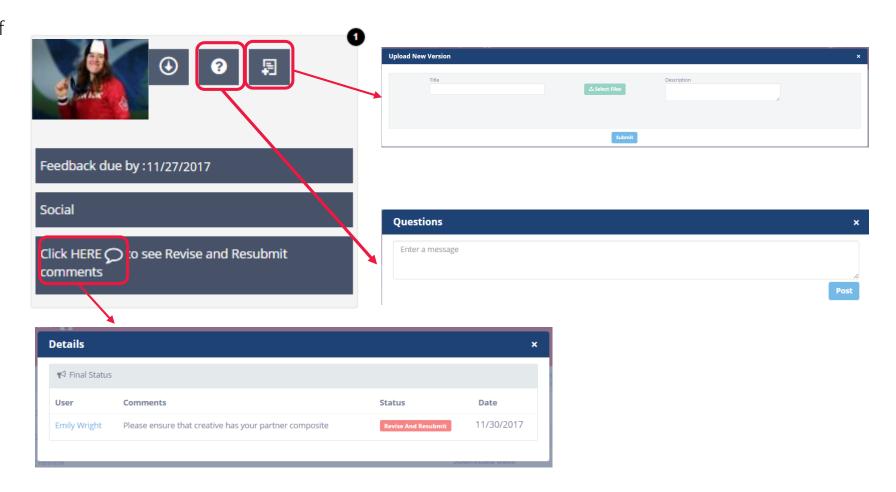
If the COC has requested revisions to any of your creative:

Step 1: Select the "Click HERE" icon to review the COC's comments. A "Details" pop-up window with the COC's comments will appear.

Step 2: If you have any questions for the COC, click the "Questions" icon • .

Step 3: Select the "Upload New Version" icon to upload a new version of the creative.

**Step 4**: Press "Submit" to resubmit your creative to the COC.



# CAMPAIGN FEEDBACK - APPROVALS



If the COC has approved your campaign (including all related creative):

- You will receive an email from the COC confirming the approval;
- The status of your campaign will be "Approved"; and
- Please note that the COC can approve each individual piece of creative

**NOTE**: The overall campaign and each related creative element must be approved in order to run in market.

